

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Duane Firman  
 Application No.: 10/624,160  
 Filed: July 21, 2003  
 For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR  
 CORRECTING ERRORS IN SERVICE ORDERS

Confirmation No.: 6490  
 Group Art Unit: 2179  
 Examiner: Tuyetlien T. Tran

Date: February 1, 2008

MAIL STOP AMENDMENT  
 Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an AMENDMENT in the above-identified patent application.

Applicant claims small entity status. See 37 CFR §1.27.  
 No additional fee is required.  
 The fee has been calculated as shown below:

(COL. 1)		(COL. 2)	(COL. 3)	SMALL ENTITY		OTHER THAN A SMALL ENTITY	
	Claims Remaining After Amendment	Highest Number Previously Paid For	Present Extra	RATE	ADDIT. FEE	OR RATE	ADDIT. FEE
Total	17	20	= 0	x 25=	\$	x 50=	\$ .00
Indep	3	3	= 0	x105=	\$	x210=	\$ .00
<input type="checkbox"/> FIRST PRESENTATION OF MULTIPLE DEP. CLAIM				+185=	\$	+370=	\$
				Total Add. Fee \$		OR Total	\$ .00

\* If the entry in Col. 1 is less than the entry in Col. 2, write "0" in Col. 3.

\*\* If the "Highest Number Previously Paid For" IN THIS SPACE is less than 20, write "20" in this space.

\*\*\* If the "Highest Number Previously Paid For" IN THIS SPACE is less than 3, write "3" in this space. The "Highest Number Previously Paid For" (Total or Independent) is the highest number found from the equivalent box in Col. 1 of a prior Amendment or the number of claims originally filed.

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Please charge my Deposit Account No. 50-0220 in the amount of \$\_\_\_\_ for \_\_\_\_.

The Commissioner is hereby authorized to charge the appropriate fees associated with this communication or credit any overpayment to Deposit Account No. 50-0220.

Respectfully submitted,



Laura M. Kellye  
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**CERTIFICATION OF TRANSMISSION**

I hereby certify that this correspondence is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4) to the U.S. Patent and Trademark Office on February 1, 2008.

Signature: \_\_\_\_\_

Joyce Paoli

